

Helping Hands Home Assistance, Inc.

11/30/2005

RECEIVED
2005 DEC 7 AM 11:15
T.R.A. DOCKET ROOM

Doug Fluegel
TNAIRS
P. O. Box 40752
Nashville, TN 37204

RE: TRA Docket # 05-00141

Dear Mr. Fluegel:

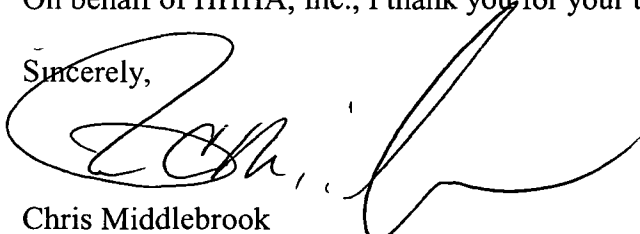
Thank you for your letter dated November 23, 2005 regarding the petition from Helping Hands Home Assistance, Inc. to the TRA to provide Information & Referral Services with the 2-1-1 utility. I am informing you that HHHA, Inc. is not removing the petition from the TRA.

You state the HHHA, Inc. has not participated in TNAIRS conference calls. HHHA, Inc. was not approved for TNAIRS membership until May 2005. Our office does not always receive adequate notification regarding conference call meetings. The November meeting was canceled because there was "no pressing business." TNAIRS is not scheduled to meet again until January 2006. I am also aware that many of the membership already providing services through 2-1-1 have not actively participated in these meetings. According to minutes I have received, most meetings do not have more than 3-5 agencies represented.

As for participating in the state planning, the plan was completed by you before HHHA, Inc. petitioned to provide services. HHHA, Inc. staff and board members read the plan, and we feel our petition adequately covers the main points of the state plan. HHHA, Inc. is committed to providing the best Information & Referral Services for the people of East Tennessee. We firmly believe that the best services need to be closer to the people.

On behalf of HHHA, Inc., I thank you for your time and concern in this matter.

Sincerely,



Chris Middlebrook
CEO

cc: Ron Jones, Chairman
Tennessee Regulatory Authority

Melissa Watts, President
TNAIRS

11/23/2005



Helping Hands Home Assistance
Attn: Chris Middlebrook
PO Box 3712
Knoxville, TN 37927

RE: TRA Docket 05-00141

Dear Mr. Middlebrook:

The Tennessee Alliance of Information & Referral Systems is ready to submit a petition for full 211 statewide coverage. HHHA has submitted a petition to the TRA to cover several counties in Tennessee but has not taken part in any TNAIRS conference calls or 211 planning. As 211 State Director, I ask you to please remove your request from the TRA. Please respond to me within 10 days with your intention. If you do not remove your request to the TRA, TNAIRS will file a petition of intervention.

Sincerely,

A handwritten signature in black ink, appearing to read 'Doug Fluegel'. The signature is stylized with a large, looped 'D' and a long, sweeping tail.

Doug Fluegel
211 State Director
615-780-2430
TNAIRS
PO Box 40752
Nashville, TN 37204